Measures • VA National Averages • Aspirational Goals				_	pirational Goals Met ² 23									050
Domain • Measure	1.	Average	Goal	23	437	438	568	568A4	618	636	636A6	636A7	636A8	656
Safety														
Healthcare associated infections	0													
MRSA infection rate	0_	0.18	0.00	0.12	0.34	0.00	0.27	0.00	0.14	0.00	0.21	N/A	0.08	N/A
VAP infection rate	0_	1.76	0.00	2.06	N/A	N/A	N/A	N/A	2.87	0.00	N/A	N/A	N/A	N/
CLAB infection rate	0_	1.12	0.00	0.72	N/A	N/A	N/A	N/A	1.15	0.00	N/A	N/A	N/A	N/
Surgical Care Improvement Project	Р		99	98	99	99	N/A	N/A	99	97	97	N/A	98	N/A
Hospital acquired pressure ulcer rate	0_	2.36	0.00	2.10	1.77	2.21	0.37	1.52	1.48	1.57	1.34	N/A	5.59	N/A
Incorrect Surgery	P	data not yet ava	ailable											
Effectiveness														
Composite behavioral health screening	Р		98	97	99	97	97	97	97	98	93	N/A	96	9
Diabetes	Р													
Composite diabetes	Р		98	91	91	91	92	92	89	91	91	N/A	89	9:
Blood pressure less than 140/90 (dm)	Р		85	83	87	81	81	81	85	80	84	N/A	82	8
HbA1 GT 9 or not done in past year	P		10	17	18	14	16	16	17	21	10	N/A	23	1;
LDL-C less than 100 (diabetes)	Р		75	86	84	88	87	87	80	91	81	N/A	87	8
Ischemic heart	Р													
LDL-C less than 100 (vascular dx)	Р		75	90	91	88	90	90	86	92	92	N/A	89	9:
LDL-C measured (vascular dx)	Р		98	98	98	99	99	99	93	100	98	N/A	96	10
Blood pressure less than 140/90 (HTN)	Р		84	78	83	77	75	75	75	79	79	N/A	75	8
Prevention	Р													
Screening for colorectal cancer	Р		100	82	87	87	79	79	81	81	77	N/A	81	8
Women screened for cervical cancer	Р		100	93	97	94	94	94	94	95	84	N/A	92	9
Women screened for breast cancer	Р		100	88	93	93	86	86	80	91	93	N/A	85	8
Pneumococcal pneumonia immunization	Р		100	93	91	87	94	94	96	94	93	N/A	91	9
Obese patients offered weight mgmt	Р		100	96	95	99	96	96	100	97	92	N/A	93	9
Composite tobacco	Р		100	97	97	95	100	100	96	99	95	N/A	94	9
Composite acute myocardial infarction (AMI)	Р		100	99	N/A	N/A	N/A	N/A	99	100	N/A	N/A	100	N/A
Composite heart failure	Р		100	97	99	97	96	96	97	94	98	N/A	96	N/A
Composite community acquired pneumonia (CAP)	Р		99	97	99	94	98	98	98	98	96	N/A	100	N/A
Mortality Outcomes	0											, ,		
AMI RSMR	0	11.34	12.18	11.25	11.34	11.26	11.30	11.39	11.10	11.44	11.35	N/A	11.32	N/
Pneumonia RSMR	0		12.92	9.99	9.79	9.06	11.67	9.80	8.28	13.84	10.39	N/A	9.83	N/.
CHF RSMR	0		8.12	8.15	8.55	8.97	6.88	8.09	6.15	11.09	8.98	N/A	9.08	N/

¹ Type P=process measure, O=outcomes measure. Symbol ▼ means higher value is better than lower value, ✓ means lower value is better than higher value.

² VISN 23=Midwest, Facility 437=Fargo, ND, 438=Sioux Falls, SD, 568=Fort Meade, SD, 568A4=Hot Springs, SD, 618=Minneapolis, MN, 636=Omaha, NE, 636A6=Des Moines, IA, 636A7=Knoxville, IA, 636A8=Iowa City, IA, 656=St. Cloud, MN.

19 December 2012

Measures • VA National Averages • Aspirational Goals			Aspirational Goals Met ²											
Domain • Measure	T ¹	Average	Goal	23	437	438	568	568A4	618	636	636A6	636A7	636A8	656
Efficiency														
All cause 30-day readmission rate	0_	13.6	11.0	12.4	12.8	11.8	11.8	13.4	12.0	14.4	10.5	N/A	11.8	N/A
Ambulatory Care Sensitive Conditions (ACSC)	0_	29.92		23.19	18.03	25.53	35.40	35.40	20.79	26.98	N/A	20.83	25.78	14.01
Timeliness		data not yet av	ailable											
Outpatient responsiveness	Р	data not yet av	ailable											
Getting outpatient care quickly	Р	data not yet av	ailable											
Getting needed outpatient care	Р	data not yet av	ailable											
Inpatient responsiveness	Р	data not yet av	ailable											
Patient-Centeredness		data not yet av	ailable											
Inpatient SHEP		data not yet av	ailable											
Cleanliness of Hospital Environment	Р	data not yet av	ailable											
Communication with Doctors	Р	data not yet av	ailable											
Communication with Nurses	Р	data not yet av	ailable											
Communication About Medication	Р	data not yet av	ailable											
Discharge Information	Р	data not yet av	ailable											
Pain Management	Р	data not yet av	ailable											
Quietness of the Hospital Environment	Р	data not yet av	ailable											
Willingness to Recommend	Р	data not yet av	ailable											
Overall Rating of Hospital Stay	Р	data not yet av	ailable											
Outpatient SHEP		data not yet av	ailable											
How Well Docs/Nurses Communicate	Р	data not yet av	ailable											
Overall Rating of Personal Doc/Nurse	Р	data not yet av	ailable											
Outpatient Shared Decision Making	Р	data not yet av	ailable											
Overall Rating of VA Specialist	Р	data not yet av	ailable											
Overall Rating of Healthcare in last 12 Months	Р	data not yet av	ailable											
Equity		data not yet av	ailable											
Clinical Composite:White-Nonwhite		data not yet av	ailable											
Behavioral Health	Р	data not yet av	ailable											
Diabetes	Р	data not yet av	ailable											
Tobacco	Р	data not yet av	ailable											
Prevention	Р	data not yet av	ailable											
Ischemic Heart	Р	data not yet av	ailable											
Inpatient SHEP: Male-Female		data not yet av	ailable											
Cleanliness of Hospital Environment	Р	data not yet av	ailable											

¹ Type P=process measure, O=outcomes measure. Symbol ▼ means higher value is better than lower value, ✓ means lower value is better than higher value.

² VISN 23=Midwest, Facility 437=Fargo, ND, 438=Sioux Falls, SD, 568=Fort Meade, SD, 568A4=Hot Springs, SD, 618=Minneapolis, MN, 636=Omaha, NE, 636A6=Des Moines, IA, 636A7=Knoxville, IA, 636A8=lowa City, IA, 656=St. Cloud, MN.

Measures • VA National Averages • Aspirational Goals					onal Goal									
Domain • Measure	T ¹	Average	Goal	23	437	438	568	568A4	618	636	636A6	636A7	636A8	656
Equity - Inpatient SHEP: Male-Female (continued)	Р	data not yet ava	ilable											
Communication with Doctors	Р	data not yet ava	ilable											
Communication with Nurses	Р	data not yet ava	ilable											
Communication About Medication	Р	data not yet ava	ilable											
Discharge Information	Р	data not yet ava	ilable											
Overall Rating of Hospital	Р	data not yet ava	ilable											
Responsiveness of Hospital Staff	Р	data not yet ava	ilable											
Pain Management	Р	data not yet ava	ilable											
Quietness of the Hospital Environment	Р	data not yet ava	ilable											
Willingness to Recommend	Р	data not yet ava	ilable											
Inpatient SHEP: White-Nonwhite		data not yet ava	ilable											
Cleanliness of the Hospital Environment	Р	data not yet ava	ilable											
Communication with Doctors	Р	data not yet ava	ilable											
Communication with Nurses	Р	data not yet ava	ilable											
Communication About Medication	Р	data not yet ava	ilable											
Discharge Information	Р	data not yet ava	ilable											
Overall Rating of Hospital	Р	data not yet ava	ilable											
Responsiveness of Hospital Staff	Р	data not yet ava	ilable											
Pain Management	Р	data not yet ava	ilable											
Quietness of the Hospital Environment	Р	data not yet ava	ilable											
Willingness to Recommend	Р	data not yet ava	ilable											
Outpatient SHEP: Male-Female		data not yet ava	ilable											
How Well Doctors/Nurses Communicate	Р	data not yet ava	ilable											
Overall Rating of Personal Doctor/Nurse	Р	data not yet ava	ilable											
Getting Needed Care	Р	data not yet ava	ilable											
Overall Rating of VA Healthcare	Р	data not yet ava	ilable											
Getting Care Quickly	Р	data not yet ava	ilable											
Outpatient Shared Decision Making	Р	data not yet ava	ilable											
Overall Rating of VA Specialist	Р	data not yet ava	ilable											
Outpatient SHEP: White-Nonwhite		data not yet ava	ilable											
How Well Doctors/Nurses Communicate	Р	data not yet ava	ilable											
Overall Rating of Personal Doctor/Nurse	Р	data not yet ava	ilable											
Getting Needed Care	Р	data not yet ava	ilable											
Overall Rating of VA Healthcare	Р	data not yet ava	ilable											

¹ Type P=process measure, O=outcomes measure. Symbol ▼ means higher value is better than lower value, ✓ means lower value is better than higher value.

² VISN 23=Midwest, Facility 437=Fargo, ND, 438=Sioux Falls, SD, 568=Fort Meade, SD, 568A4=Hot Springs, SD, 618=Minneapolis, MN, 636=Omaha, NE, 636A6=Des Moines, IA, 636A7=Knoxville, IA, 636A8=lowa City, IA, 656=St. Cloud, MN.

ASPIRE • HEALTH

19 December 2012

Measures • VA National Averages • Aspirational Goals					Aspirational Goals Met ²										
Domain • Measure	T ¹	Average Goal		23	437	438	568	568A4	618	636	636A6	636A7	636A8	656	
Equity - Outpatient SHEP: White-Nonwhite	Р	data not yet ava	data not yet available												
Getting Care Quickly	Р	data not yet ava	ata not yet available												
Outpatient Shared Decision Making	Р	data not yet ava	ata not yet available												
Overall Rating of VA Specialist	Р	data not yet ava	ailable												

¹ Type P=process measure, O=outcomes measure. Symbol ▼ means higher value is better than lower value, ✓ means lower value is better than higher value.

² VISN 23=Midwest, Facility 437=Fargo, ND, 438=Sioux Falls, SD, 568=Fort Meade, SD, 568A4=Hot Springs, SD, 618=Minneapolis, MN, 636=Omaha, NE, 636A6=Des Moines, IA, 636A7=Knoxville, IA, 636A8=lowa City, IA, 656=St. Cloud, MN.